



Exabeam Specialization & Services

(Flexible hourly consulting catered to your specific project needs)

Professional Services/Consulting

- On-prem/SaaS Cloud - Planning, Architecture, Upgrades, Implementation
- Security Management Platform (SMP) expertise - Implementations & Tuning
- Big Data Architecture planning – Implementations & Tuning
 - Data Lake (DL), Cloud Connectors, Site Collectors
 - Detect & Investigate - Advanced Analytics (AA), Entity Analytics, Threat Hunter
 - Security Orchestration - Incident Responder, Case Manager
- Distributed Architecture Design & Deployment - Hybrid environments
- Dedicated Support and Maintenance
- Proof of Concept (POC) Support

SaaS Essential Deployment Services Bundle

- Assist customer with setup of one (1) site collector
- Onboard the following log sources (Windows, VPN)
 - Up to three (3) feeds from other security vendors for alerts that Exabeam supports out of the box
 - Review and validate the following rules are triggering for these feeds
 - First security alert (by name) for org (SA-OA-F)
 - First security alert (by name) for user (SA-UA-F)
 - Security alert on asset accessed by this user (Alert)
 - Security alert on asset accessed by this user during VPN session (Alert-VPN)
- Review and check that parsers are working for DL and AA; ensure Notable users are creating cases with Case Manager
- Review and check that timelines are being built and rules are triggering in AA
- Perform Health Check post deployment (typically several months post deployment)
- Provide access to Exabeam provided week-long Virtual training
- Customizations, investigations and log sources not listed herein are out of scope of these deployment services

Dedicated Slack channel support

- All Spico customers are provided a dedicated Slack channel for Exabeam questions and/or best practices guidance

Staff Augmentation/Expert on Demand

- Short- or long-term engagements by Exabeam Certified Engineers
- Hourly consulting blocks for special projects

Customized Education/Mentoring

- Hands on 1:1 mentoring via Zoom/Web Ex
- Best practices shadowing/onboarding