

Exabeam Professional Services

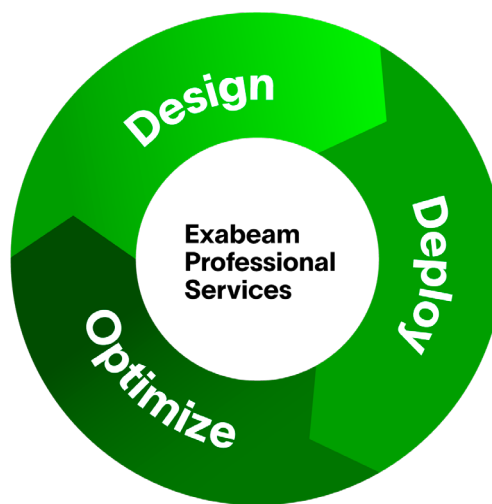
Transforming your security posture together

Optimizing your Exabeam Security Operations Platform

Getting the most out of a security investment goes beyond the platform technology. Access to a supportive and knowledgeable professional services team can shift your security team from users to champions. Exabeam Professional Service resources will not only complement your short or long-term project requirements, but improve your team's ability to design, deploy, optimize, and sustain the value and effectiveness of the Exabeam Security Operations Platform solution.

Exabeam Professional Services

From our Cloud-native SIEM to Security Log Management, our solutions are designed by security people for security people. This expertise continues through Exabeam Professional Services which allows you to accelerate your deployment while decreasing time to value. A well-defined framework of deployment packages with customer-specified bespoke services and platform management services are available to help you get up and running quickly to maximize your investment in Exabeam.



Design Pre-packaged services designed and fully specified for seamless implementations and enhance Time To Value (TTV).

Deploy Enable your use of the Exabeam platform with proven standard or customized deployments to meet your unique requirements.

Optimize Fully utilize your team's use of the platform to create the most effective use of time and resources.

Just as there is no one size fits all security solution, not every organization will have the same support requirements. We have various options to help you get the most out of the Exabeam Security Operations Platform.

What does Exabeam Professional Services offer?

Deployment Services

Providing exceptional delivery to our customers, Exabeam offers pre-defined, deployment services packages to assist with the deployment of Exabeam solutions.

Deployment packages include, but are not limited to:

- Assigned project manager
- Comprehensive deployment planning and preparation
- Thorough review of customer architecture, requirements, and use cases
- Onboarding of your specific data source requirements, with over 200 Exabeam supported data sources available
- Configuration of customer use cases and rule tuning
- Deployment review and handover

Exabeam is dedicated to the success of our customers and the deployment within our customer's environments. As such, we strive to provide our customers with access to the best deployment service engineers and project managers in the industry, to ensure successful deployments and adoption.

Platform Management Services

With the security industry still experiencing a skills shortage, expanding your team can be a challenging task. With Exabeam Professional Services, you can extend your reach and supplement your team resources with our experienced professional services staff. Your organization can choose from a:

- **Full Time dedicated Resident Engineer**
- **Part Time designated Partial Resident Engineer**

Dedicated Resident Engineers (RE) are full-time remote personnel responsible to ensure you receive immediate, sustained, and optimal value from the Exabeam Security Operations Platform. Embedded as a core member of the Exabeam Professional Services Team within your organization to handle the configuration, deployment, and management of your platform, you have immediate access to resolving your needs.

Resident Engineers support your team by:

- Ongoing data source management
- Facilitating integrity, validation, monitoring, and maintenance of data
- Conducting systems assessments and security solution implementations
- Creating documentation for your existing implementation
- Assisting with incident reporting and coordination with Exabeam Customer Support for resolution
- Testing lab/sandbox design and development
- Leading or participating in your Quarterly Business Reviews (QBRs)

For organizations that do not require full-time support, the **Partial Resident Engineer (PRE)** offers remote management or assistance with the operation of the Exabeam Security Operations Platform. The PRE is a remote, part-time resource who plays a vital role in your security operations teams, ensuring you receive immediate, sustained, and optimal value from your security platform.

Bespoke Services

In addition to the deployment services packages, Exabeam also provides custom time and materials (T&M) deployment services to fit the specific needs of your environment.

Leverage our breadth of experience, resources, and tools to help your security team meet their business goals through deployment and beyond. To learn how Exabeam Professional Services can support your security team, please contact Exabeam sales.

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About Exabeam

Exabeam is a global cybersecurity leader that created the New-Scale SIEM™ for advancing security operations. We Detect the Undetectable™ by understanding normal behavior, even as normal keeps changing – giving security operations teams a holistic view of incidents for faster, more complete response.

Learn more about Exabeam today

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