

Improve Your Deployment With Health Checks and Tuning Services



SCENARIO:

Customer's Exabeam deployment is operational but there are many false positives and the system seems to have periodic performance issues. Customer wants to make sure the system is running at an optimal level.

SOLUTION:

Identropy conducts technical health checks and tuning activities on Advanced Analytics and Data Lake to reduce noise, maximize system performance, and validate that the right data is being ingested.

WHAT PAST CUSTOMERS HAVE ACHIEVED:

- Reduced time to detect by cutting down the noise and validating the system is performing optimally.
- Improved time to remediate by tuning reports and dashboards to generate usable output.
- Gained better visibility on how to scale for future growth.
- Aligned deployment to comply with data retention policy.



IDENTROPY'S HEALTH CHECK AND TUNING SERVICES

- **ASSESS** the deployment by re-validating customers' use cases and goals.
- **CHECK** that system components are up-to-date, performance is optimal, and that sizing is aligned with logging and monitoring goals.
- **TUNE** the Advanced Analytics platform, including log ingestion, alignment to retention policy, and rules and models. Tune Data Lake logs, content and system performance.
- **UPDATE** the system with latest releases if applicable, and validate performance quality.

ESTIMATED LEVEL OF EFFORT

- 1 week or longer depending on scope
- 1 PS engineer
- ~20-25% of customer SOC analyst's time
- Tune-ups on a quarterly basis on retainer